

ACCESS STATEMENT FOR PALMS GUEST HOUSE

Introduction

Palms has 5 bedrooms up a flight of stairs. The following statement is a summary of our provision. If you have any queries call us and we will endeavour to help.

Pre-arrival

Coaches arrive from Exeter bringing guests from the railway and airport. Coaches, local buses and taxis all operate from the same place in the Strand if you cannot manage the 5-minute walk to us. Timetables and bookings are available from Tourist information. Brochures, menus can be provided in large print by prior arrangement. We have a web site or contact us by phone, fax or email (details below).

Arrival & car parking

On arrival we have a Palms sign outside the property and you may park for a limited time only during the day unless in possession of a sticker. We suggest you unload luggage, assistance can be provided, prior to parking at rear. When arriving by public transport, taxis will be available but if help is needed please inform us when booking. We have space for 4 cars at rear of Palms, clearly marked level bark area, reached by driving along an unadopted rough road at rear. No access through the house. The town shops, restaurants, beaches are within 5 minute walk.

Main entrance & Reception

Our 94cm front door has one 14cm step and a bell on right doorframe. This leads to an inner 84cm door and then into a level tiled 3x1 metre hall in which sits a 74cm high reception desk.

Public Areas (General internal)

The dining room is right and lounge left on the same level as hall. Doors 76cm open inwards. There are 12 steps to first landing, 4 more to second covered in deep pile carpet. The stairs are 15x15x75cm wide and have a wooden enclosed banister on right. All areas have good colour contrast of floor and decor and are well lit.

Dining room & Lounge

Dining room, 4 tables 74cm high, 2 central supports, 2 four legs, with 46cm high armless chairs. Short pile carpet. Light classical music is played in the background. Large print menus provided, can be read out if needed. Lounge has deep pile carpet with 43cm settee and chairs.

Grounds and Garden

Small front garden, view of golf course, with bench set on stone chippings.

Laundry

At end of Burn View, 2 minutes walk.

Shops

Some open until 10pm, 2 minutes walk.

Leisure Facilities

Golf, swimming, bowling, tennis, fishing, horse riding all nearby.

Bedrooms

First landing

Bedroom 5, 3x3.3m, double bed en suite bathroom 3x2m, shower over 56cm high bath.

Second landing

Bedroom 1, 3.7x3.5m, twin divans 60cm apart, 180x80cm en-suite, 34cm step into 70x90cm shower with bifold door.

Bedroom 2 family, 3x2.7m room with 2 90cm divans 52cm high. Further door leads into 3.3x4.5m double divan room. 180x160cm en suite, 30cm step into 70x70cm shower, pivot door.

Bedroom 3, 3.2x5m twin divans/king room. 150x160cm en-suite, 30cm step into 70x70 shower, pivot door.

Bedroom 4, 3.8x3m fixed double divan. 86x190 en suite, 30cm step into 70x70 shower, bifold door.

Bedroom doors minimum 74cm wide all open inwards. Room measurements include en suites. All beds unless stated 60cm high. All bedrooms have short pile carpet.

Bathroom shower facilities

No shared facilities, no adaptations or grab rails in situ. Except room 3, 67cm wide en suite doors open outwards. All toilets 40cm high sinks 80cm high, linoleum fitted in all bathroom areas.

Additional Information

Palms has a no smoking policy throughout the building. You may use front garden. If evacuation is needed the fire alarm will sound continuously, if you are likely to require assistance please ask us on arrival. Assistance dogs are welcome.

Contact information

Palms, 17 Burn View, Bude, Cornwall, EX23 8BZ
Tel or Fax 01288353962 or 07817188260

E-mail palmsguesthouse@tiscali.co.uk

Web site www.palms-bude.co.uk

Grid ref Easterly 220980 Northerly 106596

Hours of opening 8-10pm Closed Christmas & New Year

Other information

Tourist Board, The Crescent, Bude, Cornwall, EX23

8LE Tel 01288 354240 e-mail bude@visitbude.info for travel times, tickets etc.

Future Plan

Provision of bedroom mini-fridge for medication storage.

We welcome feedback to help us continuously improve.

If you have any comments please telephone or e-mail us at Palms (details above).